



Plain Language Summary

Wilkes Regional Medical Center (WRMC) and its facilities for which services are reflected in this billing statement offer financial assistance, based on the current Federal Poverty Guidelines to uninsured patients and guarantors with an outstanding balance owed for medically necessary services. *Patients or guarantors may be determined to be Presumptively Eligible for financial assistance based on eligibility for other specific state or federal programs.* Additional information regarding available financial assistance, including copies of the Financial Assistance Policy and Application can be found at www.wilkesregional.com.

In addition patients can obtain a copy of these documents, at no cost, by sending a request to Wilkes Regional Medical Center, Financial Counseling Department, P.O. Box 609, North Wilkesboro, NC 28659 or in person at 1370 West D Street, North Wilkesboro, NC 28659.

Our Financial Counselors can be reached at 336-651-8100, Monday – Friday from 8:30 – 5:00 to assist you with any additional questions. Patients approved for financial assistance under the WRMC Financial Assistance Policy will be billed no more than the amount generally billed (AGB) to Medicare and our Private Health Insurers. Questions about AGB calculations can be referred to our Financial Counselors.

Applications for Financial Assistance are also available in Spanish.